



IANA Business Excellence

Leo Vegoda
Number Resources Manager – IANA

October 2009

Strategic Priority

- “Strive for excellence in core operations”
 - 2009-2012 Strategic Plan

Started by

Barbara Roseman
& Doug Brent

Involved

Whole IANA team

Process

Systematic and sustainable

Explaining the BE Activity



Timeline

16 Dec 2009

*First
IANA BE
document
completed*

13 Jan 2010

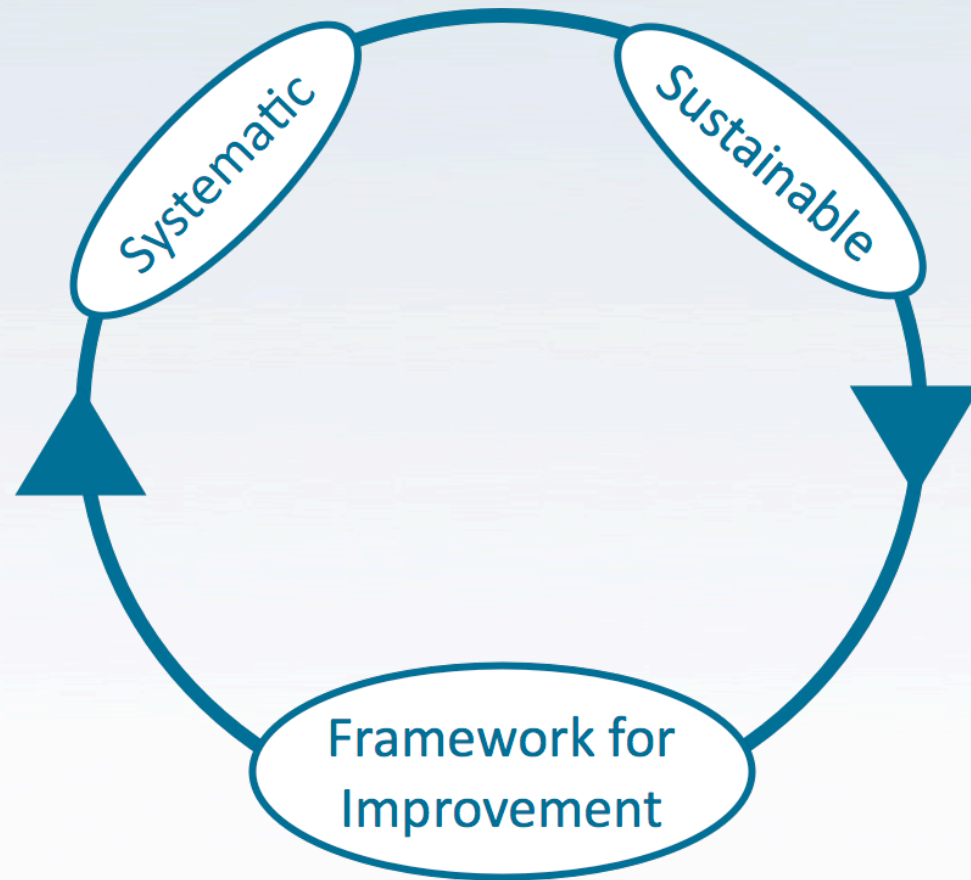
*First self-
assessment
based on IANA
BE document*

Jan - Mar 2010

*Identify
Strategic
Initiatives &
begin projects*

Intended outcomes

A cyclical process, where improvements are identified, made and evaluated for effectiveness.



2009 Communication Plan

Who?



How?



- Continuing communication as work proceeds



Thank You

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